

Lucia Ferrara

Associate Professor of Practice



Knowledge group: Government, Health and Not for Profit

Research domains: Healthcare Management

Teaching domains: Clinical Management and Clinical Governance,
Population Health Management, Integrated and Transitional Care, Financing
Health Care, Comparative Health Care Systems

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Biography

Lucia Ferrara is an Associate Professor of Practice in Healthcare Management at SDA Bocconi School of Management. Since 2016, she has been a researcher at Cergas SDA Bocconi (Center for Research on Healthcare and Social Services Management) in the healthcare management area.

At SDA Bocconi, she is the Scientific Director of the DISS Network for Directors of Socio-Health Districts. She is also the Director of Managerial Training courses in Models of management of territorial services and Digital Health and Artificial Intelligence in healthcare, the multi-year project Spinal Muscular Atrophy Management Lab (SMALab), and numerous custom and open-market training programs. She is the coordinator of the Healthcare Management path of MIHMEP – Master of International Healthcare Management Economics and Policy.

Lucia has managed and conducted numerous research and training activities with both national and multinational healthcare companies and public institutions operating in the healthcare and public administration sectors at national and regional levels. She has also collaborated with local healthcare companies, hospitals, and medical-scientific and professional societies, as well as relevant international institutions (European Union). Her research focuses on the general field of clinical governance and the perspectives and tools of population health management (PHM), process management in healthcare, Diagnostic Therapeutic and Care Paths (PDCA), digitization, and the analysis of national and international health policies. Her current research activities revolve around three research questions: The first is how to improve the management of patients for specific health conditions, including the logic of service redesign and the reform of financing mechanisms (bundled systems). The second research question focuses on the use of data and digitization, managerial and organizational implications for clinical governance, and PHM approaches. The third research question focuses on the evaluation of the implementation of health policies and programs at the national and international levels.

In recent years, she has conducted national and European research on clinical networks (for oncology, rare diseases, infectious diseases), the implementation of PDTA and care models for major chronic diseases, the development of intermediate and transition care, the use of big data, PHM approaches, and the evaluation of policies (e.g., National Chronicity Plan, National AIDS Plan) and bundled financing models.

She is the author of numerous essays and articles on the topics she addresses. Her works have been published in leading international managerial and clinical community journals such as Health Service Management Research (HSMR), the International Journal of Integrated Care (IJIC), the European Journal of Public Health (EJPH), and BMC Health Services Research, as well as national journals such as *Mecosan*, *Welfare oggi*, and *Politiche sociali*. Lucia participates in various international networks, including the International Foundation for Integrated Care and the European Healthcare Management Association (EHMA). She is also a member of the Editorial Board of the Journal of Integrated Care (JIC).

Lucia obtained her Master's degree in Sociology, Social and Health Policy at the University of Bologna, a Master's degree in Health Economics and Policy at Coriipe Piemonte, and a Ph.D. in Design and Evaluation of Social and Health Policies at the University of Bari.

Articles in Scholarly Journals

Economic Evaluations of Health Service Interventions Targeting Patients with Multimorbidities: A Scoping Literature Review

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Joining telehealth in rheumatology: a survey on the role played by personalized experience from patients' perspective

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Mapping the Diffusion and Implementation of Breast Units: Lessons Learned from the Case of Italy

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Does the mental health system provide effective coverage to people with schizophrenic disorder? A self-controlled case series study in Italy

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Il doppio binario delle cure primarie. Alcune scelte di fondo per i sistemi di tutela della salute

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The transition of patients with rare diseases between providers: the patient journey from the patient perspective

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A theory-driven evaluation of Integrated Health and Social Care Programmes in the Apulia Region

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Integrated care policies in Lombardy: lessons learnt and next challenges

FERRARA, L., A. COLOMBO, V. MORANDO, "Integrated care policies in Lombardy: lessons learnt and next challenges", International Journal of Integrated Care, 2014, vol. 14, no. 6

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Navigating multi-faceted change in Italy's health service: the case of the Ferrara Local Health Authority (LHA) and University hospital

FERRARA, L., G. FOSTI, A. RICCI, V. TOZZI, "Navigating multi-faceted change in Italy's health service: the case of the Ferrara Local Health Authority (LHA) and University hospital" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and

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Reactions to external inputs: how Italian regions are implementing the PNRR national policy for territorial healthcare

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Innovating the management of chronic conditions

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Rare diseases, clinical networks in Italy: the today scenario and lessons learnt based on a comparative analysis on the development of regional network, configuration

FERRARA, L., V. TOZZI, A. ZAZZERA, "Rare diseases, clinical networks in Italy: the today scenario and lessons learnt based on a comparative analysis on the development of regional network, configuration" in SUNBELT Conference, July 13-17, 2020, (Online)

The use of big data and Population Health Management approaches to model and monitor the care pathway of patients with severe mental health disorders: the case of Italy

FERRARA, L., V. TOZZI, H. BANKS, A. ZAZZERA, "The use of big data and Population Health Management approaches to model and monitor the care pathway of patients with severe mental health disorders: the case of Italy" in EGPA Annual Conference, September 1-4, 2020, (Online)

The bundled payment model for mental health

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Engaging the patient with HCV and Nash disease: a case study in 10 healthcare organizations in Italy

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The evaluation of Integrated Health and Social Care Programmes. A case study in Apulia Region, Italy

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A theory-driven evaluation of Integrated Health and Social Care Programmes in the Apulia Region (Italy)

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Enabling People-Centred and Integrated Health and Social Care”, 23-25 May, 2016, Barcelona, Spain

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La Direttiva sull'assistenza sanitaria transfrontaliera e la prescrizione e fornitura di farmaci in Europa: aree e livelli di azione per salvaguardare la salute

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Integrated care policies in Lombardy: lessons learnt and next challenges

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Contribution to Chapters, Books or Research Monographs

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