

Greta Nasi

Associate Professor



Knowledge Group: Government, Health and Not for Profit

Research Domains: Public Management

Teaching Domains: Public Services Design, Strategy and Public Policy

greta.nasi@unibocconi.it

Proceedings/Presentations

Cybersecurity for Essential Services: Towards a Value-Based Approach

NASI, G., M. CUCCINIELLO, R. CHRISTENSEN, N. ABBATEMARCO, B. J. BURSTON, "Cybersecurity for Essential Services: Towards a Value-Based Approach" in Proceedings of the 59th Hawaii International Conference on System Sciences, January, 6-9, 2026, Maui, Hawaii

Citizen Satisfaction in AI driven Agile Government: Applying Human in the Loop for AI-Optimized Public Service Delivery

CHOI, H., M. CUCCINIELLO, G. NASI, "Citizen Satisfaction in AI driven Agile Government: Applying Human in the Loop for AI-Optimized Public Service Delivery" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

Value creation in the context of remote working. Evidence from a literature review

NASI, G., L. FONTANELLA, M. CUCCINIELLO, D. ARTUSO, "Value creation in the context of remote working. Evidence from a literature review" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

Differences in preference for remote working between public and private sector workers - A post-pandemic context

NASI, G., A. PEREGO, L. FONTANELLA, K. FELLNHOFER, "Differences in preference for remote working between public and private sector workers - A post-pandemic context" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

Re-framing decision making for cybersecurity

NASI, G., "Re-framing decision making for cybersecurity" in IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland

Does Service Ownership Influence Value Expectations? A Citizen's Sector Comparator Experiment

CHRISTENSEN, R., C. SILVIA, G. NASI, M. CUCCINIELLO, "Does Service Ownership Influence Value Expectations? A Citizen's Sector Comparator Experiment" in IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland

Co-design for value co-creation

NASI, G., H. CHOI, "Co-design for value co-creation" in IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary

Users' engagement in a co-creation context: evidence from four European Citizen Science Hubs

NOVARO, R., G. NASI, M. ANGELIDOU, M. VAN DEN BERG, C. POLITIS, "Users' engagement in a co-creation context: evidence from four European Citizen Science Hubs" in IRSPM Conference 'Facing the future: Evolving social-political-administrative relations and the future of administrative systems', 19-22 April, 2022, (online)

Determinants and barriers of e-procurement: A European comparison of public sector experiences

GASCO, M., M. CUCCINIELLO, G. NASI, Q. YUAN, "Determinants and barriers of e-procurement: A European comparison of public sector experiences" in Proceedings of the 51st Hawaii International Conference on System Sciences, 3-6 January, 2018, Hawaii, United States of America

Smart cities and transparency. Does smartness influence transparency?

NASI, G., M. CUCCINIELLO, N. BELLÈ, M. MENA, "Smart cities and transparency. Does smartness influence transparency?" in Proceedings of the 49th Annual Hawaii International Conference on System Sciences, 2016, Kauai, Hawaii, United States of America

Strategic orientation in public services delivery: towards a service-dominant model for collaboration between public service organisations and with service Users

NASI, G., S. OSBORNE, M. CUCCINIELLO, "Strategic orientation in public services delivery: towards a service-dominant model for collaboration between public service organisations and with service Users" in APPAM International Conference - 26-27 May, 2013, Shanghai, China (PRC)

Research Monographs

Design Strategies in Public Services

CUCCINIELLO, M., G. NASI, G. PORUMBESCU, R. TARRICONE - "Design Strategies in Public Services" - 2026, Cambridge University Press

Public Service Explained. The Role of Citizens in Value Creation

NASI, G., S. OSBORNE, M. CUCCINIELLO, T. CUI - "Public Service Explained. The Role of Citizens in Value Creation" - 2024, Cambridge University Press

The dark-web side of mafias. Appalti, crypto e cybercrime. Le mafie adesso, più invisibili e potenti

NICASO, A., A. W. RAUTI, G. NASI, L. FANTACCI - "The dark-web side of mafias. Appalti, crypto e cybercrime. Le mafie adesso, più invisibili e potenti" - 2023, Zolfo Editore, Italy

Lo stato digitale: Come l'innovazione rivoluziona il rapporto con i cittadini

BERTONI, A., A. FOSFURI, A. GAMBARDELLA, G. NASI - "Lo stato digitale: Come l'innovazione rivoluziona il rapporto con i cittadini" - 2014, RCS MediaGroup, Italy

Misurare e valutare l'innovazione nelle aziende pubbliche

NASI, G. - "Misurare e valutare l'innovazione nelle aziende pubbliche" - 2013, Egea, Milano, Italy

Trasparenza nel settore pubblico: quale divario tra il dichiarato e il desiderato?

CUCCINIELLO, M., G. NASI, R. SAPORITO - "Trasparenza nel settore pubblico: quale divario tra il dichiarato e il desiderato?" - 2012, Egea, Milano, Italy

Cambiamento e innovazione nelle aziende del settore pubblico

NASI, G. - "Cambiamento e innovazione nelle aziende del settore pubblico" - 2008, Egea, Milano, Italy

L'attuazione dell'e-government in Italia: retorica o realtà?

NASI, G., M. CUCCINIELLO - "L'attuazione dell'e-government in Italia: retorica o realtà?" - 2007, Egea, Milano, Italy

E-he@lth: percorsi di implementazione dei sistemi informativi in sanità

BUCCOLIERO, L., G. NASI, C. CACCIA - "E-he@lth: percorsi di implementazione dei sistemi informativi in sanità" - 2005, McGraw-Hill Italia

Il sistema informativo automatizzato nelle aziende sanitarie

BUCCOLIERO, L., G. NASI, C. CACCIA - "Il sistema informativo automatizzato nelle aziende sanitarie" - 2002, McGraw-Hill Italia

Verso l'ospedale virtuale. Aspetti socio-sanitari ed economico-gestionali della teleassistenza domiciliare

MELE, V., L. BUCCOLIERO, G. NASI, S. CALCIOLARI - "Verso l'ospedale virtuale. Aspetti socio-sanitari ed economico-gestionali della teleassistenza domiciliare" - 2001, Franco Angeli, Milano, Italy

Articles in Scholarly Journals

Experimental evidence on the determinants of citizens' expectations toward public services

BELLÉ, N., P. BELARDINELLI, M. CUCCINIELLO, G. NASI, "Experimental evidence on the determinants of citizens' expectations toward public services", Public Administration Review, 2025, vol. 85, no. 1, pp. 176-191

How to organize in turbulence: Arrangements and pathways for robust governance

MICACCHI, M., M. CUCCINIELLO, B. TRIVELLATO, D. CRISTOFOLI, A. TURRINI, G. VALOTTI, G. NASI, "How to organize in turbulence: Arrangements and pathways for robust governance", Journal of Public Administration Research and Theory, 2025, vol. 35, no. 2, pp. 231-247

The power of framing: The role of information provision in promoting whistleblowing

NOVARO, R., G. NASI, M. CUCCINIELLO, S. GRIMMELIKHUIJSEN, "The power of framing: The role of information provision in promoting whistleblowing", *Public Administration*, 2024, vol. 102, no. 4, pp. 1342-1365

The Neo-Weberian State in Italy: Understanding the Influence of Populist Government, EU Administrative Reform Support Policy, and Digitalization

ONGARO, E., G. NASI, "The Neo-Weberian State in Italy: Understanding the Influence of Populist Government, EU Administrative Reform Support Policy, and Digitalization", *JPS Journal of Policy Studies*, 2024, vol. 39, no. 3, pp. 33-43

A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration

NASI, G., H. CHOI, M. CUCCINIELLO, R. K. CHRISTENSEN, "A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration", *Public Management Review*, 2023, vol. 25, no. 8, pp. 1562-1586

Design strategies for Citizen Strategic Orientation

NASI, G., H. CHOI, "Design strategies for Citizen Strategic Orientation", *Public Management Review*, 2023, pp. 1-20

Digital Health Reimbursement Strategies of 8 European Countries and Israel: Scoping Review and Policy Mapping

VAN KESSEL, R., D. SRIVASTAVA, I. KYRIOPOULOS, G. MONTI, D. NOVILLO-ORTIZ, R. MILMAN, W. W. ZHANG-CZABANOWSKI, G. NASI, A. D. STERN, G. WHARTON, E. MOSSIALOS, "Digital Health Reimbursement Strategies of 8 European Countries and Israel: Scoping Review and Policy Mapping", *JMIR mHealth and uHealth*, 2023, vol. 11, pp. e49003

The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities

GASCO-HERNANDEZ, M., G. NASI, M. CUCCINIELLO, A. M. HIEDEMANN, "The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities", *Urban Governance*, 2022, vol. 2, no. 2, pp. 236-246

Prosocial Motivation of Private Sector IT Professionals Joining Government

MERGEL, I., N. BELLÉ, G. NASI, "Prosocial Motivation of Private Sector IT Professionals Joining Government", *Review of Public Personnel Administration*, 2021, vol. 41, no. 2, pp. 338-357

New development: Strategic user orientation in public services delivery—the missing link in the strategic trinity?

OSBORNE, S., M. CUCCINIELLO, G. NASI, K. STROKOSCH, "New development: Strategic user orientation in public services delivery—the missing link in the strategic trinity?", *Public Money & Management*, 2021, vol. 41, no. 2, pp. 172-175

Only hearing what they want to hear: Assessing when and why performance information triggers intentions to coproduce

PORUMBESCU, G. A., M. CUCCINIELLO, N. BELLÉ, G. NASI, "Only hearing what they want to hear: Assessing when and why performance information triggers intentions to coproduce", Public Administration, 2021, vol. 99, no. 4, pp. 789-802

Beyond co-production: Value creation and public services

OSBORNE, S. P., G. NASI, M. POWELL, "Beyond co-production: Value creation and public services", Public Administration, 2021, vol. 99, no. 4, pp. 641-657

Implementing collaborative governance: models, experiences, and challenges

BIANCHI, C., G. NASI, W. C. RIVENBARK, "Implementing collaborative governance: models, experiences, and challenges", Public Management Review, 2021, vol. 23, no. 11, pp. 1581-1589

Pour des services publics résilients et durables: quelle orientation stratégique ?

OSBORNE, S., K. STROKOSCH, G. NASI, M. CUCCINIELLO, "Pour des services publics résilients et durables: quelle orientation stratégique ?", Action Publique. Recherche et Pratiques, 2020, vol. 8, no. 3, pp. 5-13

Milano, Monaco, Barcellona: smart city a confronto

MION DALLE CARBONARE, P., A. HIEDEMANN, G. NASI, "Milano, Monaco, Barcellona: smart city a confronto", Economia & Management, 2018, no. 1, pp. 29-34

A Public Service-Dominant Logic for the executive education of public managers

HIEDEMANN, A., G. NASI, R. SAPORITO, "A Public Service-Dominant Logic for the executive education of public managers", Teaching Public Administration, 2017, vol. 35, no. 1, pp. 66-87

Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment

BELLÉ, N., G. PORUMBESCU, M. CUCCINIELLO, G. NASI, "Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment", Public Administration, 2017, vol. 95, pp. 990-1008

Managing health care in the digital world: A comparative analysis

CUCCINIELLO, M., I. LAPSLEY, G. NASI, "Managing health care in the digital world: A comparative analysis", Health Services Management Research, 2016, vol. 29, no. 4, pp. 132-142

SSN fast forward. Proposte per rendere il SSN più efficace, equo e sostenibile

COMPAGNI, A., G. FOSTI, F. LONGO, V. TOZZI, F., M. AMATUCCI, P. ARMENI, G. CALLEA, O. CIANI, N. CUSUMANO, C. JOMMI, G. NASI, A. TORBICA, R. TARRICONE, V. VECCHI, C. CARBONE, M. DEL VECCHIO, F. LECCI, F. LEGA, A. PRENESTINI, G. FATTORE, L. FENECH, V. RAPPINI, M. BARBIERI, E. BORGONOV, E. CANTÙ, C. DE PIETRO, C. FILANNINO, "SSN fast forward. Proposte per rendere il SSN più efficace, equo e sostenibile", Mecosan, 2016, no. 97, pp. 101-124

Assessing public preferences and the level of transparency in government using an exploratory approach

NASI, G., M. CUCCINIELLO, N. BELLÈ, G. VALOTTI, "Assessing public preferences and the level of transparency in government using an exploratory approach", *Social Science Computer Review*, 2015, vol. 33, no. 5, pp. 571-586

Coordination Mechanisms for implementing complex innovations in the healthcare sector

NASI, G., M. CUCCINIELLO, C. GUERRAZZI, E. ONGARO, "Coordination Mechanisms for implementing complex innovations in the healthcare sector", *Public Management Review*, 2015, vol. 17, no. 7, pp. 1040-1060

The performance of mhealth in cancer supportive care: a research agenda

CUCCINIELLO, M., G. NASI, C. GUERRAZZI, "The performance of mhealth in cancer supportive care: a research agenda", *Journal of Medical Internet Research*, 2015, vol. 17, no. 2, pp. e26

The role of mobile technologies in health care processes: the case of cancer supportive care

NASI, G., M. CUCCINIELLO, C. GUERRAZZI, "The role of mobile technologies in health care processes: the case of cancer supportive care", *Journal of Medical Internet Research*, 2015, vol. 17, no. 2, pp. e26

Understanding key factors affecting electronic medical record implementation: a socio-technical approach

CUCCINIELLO, M., I. LAPSLEY, G. NASI, C. PAGLIARI, "Understanding key factors affecting electronic medical record implementation: a socio-technical approach", *BMC Health Services Research*, 2015, vol. 15, pp. 268

Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis

CUCCINIELLO, M., G. NASI, "Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis", *Public Management Review*, 2014, vol. 16, no. 1, pp. 90-116

Innovazione e agenda digitale: proposte per l'attuazione

CUCCINIELLO, M., G. NASI, "Innovazione e agenda digitale: proposte per l'attuazione", *Economia & Management*, 2014, no. 4, pp. 17-20

La competitività delle aziende italiane. I primi risultati dell'Osservatorio Manager Insight

PIROTTI, G. B., G. SODA, G. NASI, "La competitività delle aziende italiane. I primi risultati dell'Osservatorio Manager Insight", *Economia & Management*, 2014, no. 3, pp. 95-107

Modelli di governance per l'avvio del Fascicolo Sanitario Elettronico. L'esperienza del Veneto

CUCCINIELLO, M., C. GUERRAZZI, G. NASI, C. DARIO, M. RIZZATO, A. FAVARO, "Modelli di governance per l'avvio del Fascicolo Sanitario Elettronico. L'esperienza del Veneto", *Mecosan*, 2014, no. 89, pp. 49-70

Transparency for trust in government: how effective is formal transparency?

CUCCINIELLO, M., G. NASI, "Transparency for trust in government: how effective is formal transparency?", *International Journal of Public Administration*, 2014, vol. 37, pp. 911-921

A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach

OSBORNE, S., Z. RADNOR, G. NASI, "A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach", The American Review of Public Administration, 2012, vol. 43, no. 2, pp. 135-158

Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership

CRISTOFOLI, D., G. NASI, A. TURRINI, G. VALOTTI, "Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership", Governance, 2011, vol. 24, no. 2, pp. 261-283

Online service provision: are municipalities really innovative? The case of larger municipalities in Italy

NASI, G., F. FROSINI, D. CRISTOFOLI, "Online service provision: are municipalities really innovative? The case of larger municipalities in Italy", Public Administration, 2011, vol. 89, no. 3, pp. 821-839

PA performance. Una proposta per attuare la riforma

BARBIERI, M., D. GALLI, M. CUCCINIELLO, G. NASI, G. VALOTTI, "PA performance. Una proposta per attuare la riforma", Economia & Management, 2010, no. 5, pp. 23-34

Essere trasparenti conviene

CUCCINIELLO, M., G. NASI, R. SAPORITO, "Essere trasparenti conviene", Economia & Management, 2010, no. 6, pp. 48-50

Lifting the veil of Maya

TURRINI, A., G. NASI, D. CRISTOFOLI, I. SOSCIA, "Lifting the veil of Maya", International Journal of Public Sector Management, 2010, vol. 23, no. 1, pp. 5-21

Networking Literature About Determinants Of Network Effectiveness

TURRINI, A., G. NASI, D. CRISTOFOLI, F. FROSINI, "Networking Literature About Determinants Of Network Effectiveness", Public Administration, 2010, vol. 88, no. 2, pp. 528-550

Vision and Practice of e-Government: An empirical study

NASI, G., F. FROSINI, "Vision and Practice of e-Government: An empirical study", Financial Accountability & Management, 2010, vol. 26, no. 1, pp. 85-101

Accounting innovations: A contingent view on italian local governments

ANESSI-PESSINA, E., G. NASI, I. STECCOLINI, "Accounting innovations: A contingent view on italian local governments", Journal of Public Budgeting, Accounting & Financial Management, 2010, vol. 22, no. 2, pp. 250-271

Gli impatti della cartella clinica elettronica: un modello di misurazione degli effetti sull'azienda

CACCIA, C., M. CUCCINIELLO, G. NASI, "Gli impatti della cartella clinica elettronica: un modello di misurazione degli effetti sull'azienda", Mecosan, 2009, vol. 70, pp. 45-56

Implementation of accounting reforms

NASI, G., I. STECCOLINI, "Implementation of accounting reforms", Public Management Review, 2008, vol. 10, no. 2, pp. 175-196

Accounting Reforms: Determinants of Local Governments' Choices

Contribution to Chapters, Books or Research Monographs

The future role of government in cybersecurity

NASI, G., "The future role of government in cybersecurity" in *Futures for the Public Sector.*, Geert Bouckaert, Annie Hondeghe, Trui Steen, Steven Van de Walle (Eds.), Leuven University Press, pp. 123-140, 2025

La gestione dell'innovazione e del cambiamento nelle istituzioni pubbliche

BUONGIORNO SOTTORIVA, C., G. NASI, "La gestione dell'innovazione e del cambiamento nelle istituzioni pubbliche" in *Management Pubblico – II Ed.*, Maria Cucciniello, Giovanni Fattore, Francesco Longo, Elisa Ricciuti, Alex Turrini (Eds.), Egea, chap. 14, pp. 239-252, 2024

Digital transformation in IOs – toward a human-centered approach

ALESANI, D., G. NASI, S. MANNI, "Digital transformation in IOs – toward a human-centered approach" in *Management of International Institutions and NGOs.*, Eduardo Missoni, Daniele Alesani (Eds.), Routledge, chap. 15, pp. 406-431, 2023

Il ri-disegno dei servizi pubblici locali per la creazione di valore

BELARDINELLI, P., N. BELLÉ, M. CUCCINIELLO, G. NASI, "Il ri-disegno dei servizi pubblici locali per la creazione di valore" in *Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione.*, G. Valotti (Ed.), Egea, chap. 10, pp. 257-277, 2022

Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies

NASI, G., M. CUCCINIELLO, V. DEGARA, "Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies" in *Outcome-Based Performance Management in the Public Sector.*, Elio Borboni, Eugenio Anessi-Pessina, Carmine Bianchi (Eds.), Springer International Publishing, pp. 203-224, 2018

Le aziende sanitarie diventano social

NASI, G., A. ROTOLO, V. TOZZI, "Le aziende sanitarie diventano social" in *Rapporto Oasi 2018. Osservatorio sulle aziende e sul sistema sanitario italiano.*, CERGAS (Ed.), Egea, pp. 439-465, 2018

Commissione Europea

HIEDEMANN, A., M. CUCCINIELLO, G. NASI, "Commissione Europea" in *Sistemi di selezione e valutazione dei dirigenti pubblici in Europa – Spunti per la riforma in Italia*, White paper OCAP 1/2016., G. Valotti, M. Barbieri, R. Saporito, G. Girosante (Eds.), Egea, pp. 351-368, 2016

Evaluation of the Impacts of Innovation in the Health Care Sector: A comparative analysis

CUCCINIELLO, M., G. NASI, "Evaluation of the Impacts of Innovation in the Health Care Sector: A comparative analysis" in *Innovation in Public Services Theoretical, managerial, and international perspectives.*, S. P. Osborne, L. Brown, R. M. Walker (Eds.), Routledge, Taylor and Francis Group, pp. 144,

Coordinating care in the Italian Region of Lombardy

CUCCINIELLO, M., D. GALLI, C. GUERRAZZI, G. NASI, E. ONGARO, "Coordinating care in the Italian Region of Lombardy" in Organizing for Coordination in the Public Sector., P. Laegreid, K. Sarapuu, L. H. Rykkja, T. Randma-Liiv (Eds.), Palgrave Macmillan, pp. 187-198, 2014

Fabbisogni informativi nelle aziende sanitarie: quale coerenza tra stato di maturità, propensione all'investimento e soluzioni offerte

CUCCINIELLO, M., C. GUERRAZZI, G. NASI, C. CACCIA, "Fabbisogni informativi nelle aziende sanitarie: quale coerenza tra stato di maturità, propensione all'investimento e soluzioni offerte" in L'aziendalizzazione della sanità in Italia. Rapporto OASI 2014., CER GAS (Ed.), Egea, pp. 581-605, 2014

Innovazione e Agenda digitale

CUCCINIELLO, M., G. NASI, "Innovazione e Agenda digitale" in La PA che vogliamo Proposte per un cambiamento possibile., OCAP - Osservatorio sul cambiamento delle amministrazioni pubbliche (Ed.), Egea, pp. 37-62, 2014

E-government e innovazione nei servizi pubblici

GUERRAZZI, C., M. CUCCINIELLO, G. NASI, "E-government e innovazione nei servizi pubblici" in Management delle istituzioni pubbliche- Ed.3., E.Borgonovi, G.Fattore, F.Longo (Eds.), Egea, pp. 229-242, 2013

Fascicolo Sanitario Elettronico: modelli di implementazione e raccomandazioni per l'adozione

CUCCINIELLO, M., C. GUERRAZZI, G. NASI, "Fascicolo Sanitario Elettronico: modelli di implementazione e raccomandazioni per l'adozione" in L'aziendalizzazione della sanità in Italia. Rapporto OASI 2013., CER GAS (Ed.), Egea, pp. 429-462, 2013

Transparency as a vehicle for accountability and trust: the discrepancy between formal and useful transparency

NASI, G., M. CUCCINIELLO, "Transparency as a vehicle for accountability and trust: the discrepancy between formal and useful transparency" in The firm's role in the economy: does a growth-oriented business exist?., AA.VV. (Ed.), Cacucci Editore, 2013

The service-dominant context of public services. a suitable case for treatment?

OSBORNE, S., G. NASI, Z. RADNOR, "The service-dominant context of public services. a suitable case for treatment?" in Context In Public Policy And Management. The Missing Link?., C. Pollitt (Ed.), Edward Elgar Publishing, pp. 178-191, 2013

Assessing transparency in government: rethoric, reality and desire

CUCCINIELLO, M., G. NASI, G. VALOTTI, "Assessing transparency in government: rethoric, reality and desire" in Proceedings of the 45th Annual Hawaii International Conference on System Sciences., Lisa O'Conner (Ed.), IEEE Computer Society, pp. 2451-2461, 2012

E-government and transparency: the degree of interactivity and openness of Italian municipalities

CUCCINIELLO, M., G. NASI, R. SAPORITO, "E-government and transparency: the degree of interactivity and openness of Italian municipalities" in Managing E-Government Projects: Concepts, Issues and Best Practices., Stephen Aikins (Ed.), IGI Global, pp. 312-334, 2012

La valutazione della ricerca universitaria in Australia

NASI, G., C. SALVATORE, "La valutazione della ricerca universitaria in Australia" in La valutazione periodica della ricerca nelle discipline economico-aziendali. Una comparazione internazionale., R. Palumbo (Ed.), Franco Angeli, pp. 33-59, 2012

La valutazione degli impatti della cartella clinica elettronica

CACCIA, C., M. CUCCINIELLO, G. NASI, "La valutazione degli impatti della cartella clinica elettronica" in L'aziendalizzazione della sanità in Italia. Rapporto OASI 2009., E.Cantù (Ed.), Egea, pp. 521-548, 2009

E-government and local service delivery: the case of Italian local governments

NASI, G., "E-government and local service delivery: the case of Italian local governments" in Strategies for Local E-Government Adoption and Implementation. Comparative Studies (I and II Volume), C. Reddick (Ed.), IGI Global, pp. 735-751, 2009

Il modello di governance e di valutazione degli impatti del progetto Citizens iTV

CUCCINIELLO, M., G. NASI, "Il modello di governance e di valutazione degli impatti del progetto Citizens iTV" in Citizens iTV: un modello di servizi per il territorio attraverso la televisione digitale terrestre. il progetto sperimentale della Regione Veneto., AA.VV. (Ed.), Franco Angeli, pp. 141-162, 2008

Delivering International Public Management programs: the case of Bocconi University

NASI, G., E. VENDRAMINI, "Delivering International Public Management programs: the case of Bocconi University" in Public Administration and Public Policy Degree Programmes in Europe: the Road from Bologna., G. Jenei, K. Mike (Eds.), NISPAcee, pp. 193-210, 2008

Articles in national/international newspapers

Cittadini e servizi pubblici "L'AI un partner invisibile"

NASI, G., "Cittadini e servizi pubblici "L'AI un partner invisibile"", Gazzetta di Carpi, 23 December 2025

La cybersecurity è una priorità per il management

NASI, G., "La cybersecurity è una priorità per il management", Il Sole 24 Ore, 22 October 2024

Un nuovo paradigma per analizzare le minacce alle infrastrutture critiche

NASI, G., "Un nuovo paradigma per analizzare le minacce alle infrastrutture critiche", Il Sole 24 Ore, 1 June 2023

Research Notes or short Articles in Journals

Debate: The future of artificial intelligence for the co-design and co-production of public services—what do we know and what do we need to know?

OSBORNE, S., G. NASI, "Debate: The future of artificial intelligence for the co-design and co-production of public services—what do we know and what do we need to know?", *Public Money & Management*, 2024, vol. 44, no. 6, pp. 446-448

Other

339 million people seeking help

NASI, G., A. M. HIEDEMANN, "339 million people seeking help", *Via Sarfatti* 25, 2023, no. 1, pp. 16-19

Much caffeine about nothing. Explaining local government responses to institutional reforms

CRISTOFOLI, D., G. NASI, A. TURRINI, G. VALOTTI, "Much caffeine about nothing. Explaining local government responses to institutional reforms", *Public - ESADEgov e-bulletin*, 13 October 2007

Edited Books

Leveraging the power of location information and technologies to improve public services at local level:

Case study analysis - Authors: Buongiorno Sottoriva, C., Nasi, G., Barker, L., Casiano Flores, C., Chantillon, M., Claps, M., Cromptvoets, J., Franczak, D., Stevens, R., Vancauwenberghe, G. and Vandenbroucke, D.

BUONGIORNO SOTTORIVA, C., G. NASI (Eds.), "Leveraging the power of location information and technologies to improve public services at local level: Case study analysis - Authors: Buongiorno Sottoriva, C., Nasi, G., Barker, L., Casiano Flores, C., Chantillon, M., Claps, M., Cromptvoets, J., Franczak, D., Stevens, R., Vancauwenberghe, G. and Vandenbroucke, D." - 2022, Publications Office of the European Union, Luxembourg, EU European Union

Editorials in Journal

Digital transformation, artificial intelligence and effective public services: challenges and opportunities

OSBORNE, S., M. CUCCINIELLO, G. NASI, E. ZHU, "Digital transformation, artificial intelligence and effective public services: challenges and opportunities", *Global Public Policy and Governance*, 2022, vol. 2, no. 4, pp. 377-380

Cases in International Case Collections

“Oltre La Norma!” Collaborating for the Reconstruction of Teatro Petruzzelli in Bari

LARENZA, O., A. TURRINI, G. NASI - "“Oltre La Norma!” Collaborating for the Reconstruction of Teatro Petruzzelli in Bari" - 2013, E-PARCC, Great Britain

Introduction to Special Issue

Public Personnel policies: impact on government performance

NASI, G. - "Public Personnel policies: impact on government performance" - 2011, Journal of Comparative Policy Analysis: Research and Practice, United States of America