## **Charles Williams**

### Associate Professor

Knowledge Group: Strategy and Operations

Research Domains: Corporate Strategy

**Teaching Domains:** 

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### **Biography**

Charles Williams è Professore Associato di Strategia Aziendale presso l'Università Bocconi e SDA Bocconi School of Management.

Il suo interesse scientifico si declina nel modo in cui le persone, la struttura e l'esperienza influenzano l'evoluzione delle aziende. Ha focalizzato i suoi studi su come le aziende adattano le loro conoscenze mentre si espandono all'estero, come il movimento dei dirigenti attraverso le aziende influisce sulla probabilità di entrare e uscire dai mercati e come le aziende imprenditoriali affrontano le sfide della crescita.

Le sue ricerche sono state pubblicate su Management Science e Strategic Management Journal ed è stato membro dei comitati editoriali di Strategic Management Journal e Organization Science.

Insegna strategia e imprenditorialità presso l'Università Bocconi e in precedenza ha insegnato all'Università dell'Illinois e alla Duke University. Prima di conseguire il dottorato di ricerca presso l'Università del Michigan ha lavorato nel giornalismo e nelle ricerche di mercato.

## **Proceedings/Presentations**

### Poker Face: Nonverbal Emotion Restraint and Gender in Crowdfunding Pitches

MAO, J., C. WILLIAMS, "Poker Face: Nonverbal Emotion Restraint and Gender in Crowdfunding Pitches" in 84th Annual Meeting of the Academy of Management, August 9-13, 2024, Chicago, IL, United States of America

### Building capabilities for external knowledge sourcing: Training and Innovation in Small firms

CERINI, L., N. DUTT, C. WILLIAMS, "Building capabilities for external knowledge sourcing: Training and Innovation in Small firms" in 81th Annual Meeting of the Academy of Management - July 30-August 3, 2021, online, United States of America

#### Market Frictions and Competitive Positions: Lessons from the Mobile Telecommunications Market

ABOLFATHI, N., S. SANTAMARIA, C. WILLIAMS, "Market Frictions and Competitive Positions: Lessons from the Mobile Telecommunications Market" in 80th Annual Meeting of the Academy of Management - August 7-11, 2020, United States of America

### Entrepreneurship in the Making: Understanding Different Approaches to New Venture Creation

SPINA, C., C. WILLIAMS, "Entrepreneurship in the Making: Understanding Different Approaches to New Venture Creation" in 37th Annual International Conference of the Strategic Management Society, 28-31 October, 2017, Houston, TX, United States of America

### Rethinking Competitive Positioning: Customer Value, Flexibility, and Generalist Advantage

ABOLFATHI, N., C. WILLIAMS, "Rethinking Competitive Positioning: Customer Value, Flexibility, and Generalist Advantage" in Academy of Management Proceedings, the 77th Annual Meeting of the Academy of Management -August 4-9, 2017, Atlanta, United States of America

### Where do you come from? The effect of new executives' experience and industry on growth

CHEN, P. L., C. WILLIAMS, "Where do you come from? The effect of new executives' experience and industry on growth" in 30th SMS Annual Conference - September 12-15, 2010, Roma, Italy

### Industry specific managerial experience and firm performance in the cellular phone service industry

CHEN, P. L., C. WILLIAMS, R. AGARWAL, "Industry specific managerial experience and firm performance in the cellular phone service industry" in Academy Of Management Annual Meeting - August 7-11, 2009, Chicago, United States of America

### The effect of industry origins and experience of top management teams on firm growth

WILLIAMS, C., P. L. CHEN, R. AGARWAL, "The effect of industry origins and experience of top management teams on firm growth" in 29th SMS Annual Conference - October 11-14, 2009, Washington D.C., United States of America

#### Dominant logic: how executive movement shapes strategic change in medical firms

WILLIAMS, C., S. KARIM, "Dominant logic: how executive movement shapes strategic change in medical firms" in Academy Of Management Annual Conference - August 8-13, 2008, Anaheim, United States of America

## A window on the world: how firm structure shapes the evolution of U.S. telecommunications firms, 1984-1998

WILLIAMS, C., W. MITCHELL, "A window on the world: how firm structure shapes the evolution of U.S. telecommunications firms, 1984-1998" in Academy of Management Proceedings, vol.1, P1-P6, 2001, United States of America

### **Articles in Scholarly Journals**

# How Does Firm Scope Depend on Customer Switching Costs? Evidence from Mobile Telecommunications Markets

ABOLFATHI, N., S. SANTAMARIA, C. WILLIAMS, "How Does Firm Scope Depend on Customer Switching Costs? Evidence from Mobile Telecommunications Markets", Management Science, 2022, vol. 68, no. 1, pp. 316-332

# Rookies and seasoned recruits: How experience in different levels, firms, and industries shapes strategic renewal in top management

WILLIAMS, C., P.-L. CHEN, R. AGARWAL, "Rookies and seasoned recruits: How experience in different levels, firms, and industries shapes strategic renewal in top management", Strategic Management Journal, 2017, vol. 38, no. 7, pp. 1391-1415

### Growing pains: the effect of pre-entry experience on impediments to growth

CHEN, P., C. WILLIAMS, R. AGARWAL, "Growing pains: the effect of pre-entry experience on impediments to growth", Strategic Management Journal, 2012, vol. 33, no. 3, pp. 252-276

# Structural knowledge: how executive experience with structural composition affects intrafirm mobility and structural change

KARIM, S., C. WILLIAMS, "Structural knowledge: how executive experience with structural composition affects intrafirm mobility and structural change", Strategic Management Journal, 2012, vol. 33, no. 6, pp. 681-709

### Transfer in context: replication and adaptation in knowledge transfer relationships

WILLIAMS, C., "Transfer in context: replication and adaptation in knowledge transfer relationships", Strategic Management Journal, 2007, vol. 28, no. 9, pp. 867-889

# Focusing Firm Evolution: The Impact of Information Infrastructure on Market Entry by U.S. Telecommunications Companies, 1984–1998

WILLIAMS, C., W. MITCHELL, "Focusing Firm Evolution: The Impact of Information Infrastructure on Market Entry by U.S. Telecommunications Companies, 1984–1998", Management Science, 2004, vol. 50, no. 11, pp. 1561-1575

## Contribution to Chapters, Books or Research Monographs

### Comparing evolutionary and contingency theory approaches to organizational structure

WILLIAMS, C., "Comparing evolutionary and contingency theory approaches to organizational structure" in Designing Organizations: 21st Century Approaches., Richard M. Burton, Bo Eriksen, Dorthe Døjbak Håkonsson, Thorbjørn Knudsen, Charles C. Snow (Eds.), Springer, pp. 41-56, 2008

### Reviews in Journal

Book review: Sticky knowledge: barriers to knowing in the firm

MAHONEY, J. T., C. WILLIAMS, "Book review: Sticky knowledge: barriers to knowing in the firm", Academy of Management Review, vol. 28, chap. 4, pp. 679-681, 2003