

Giulia Cappellaro

Associate Professor



Knowledge Group: Government, Health and Not for Profit

Research Domains: Business Government Relations

Teaching Domains:

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Biography

Giulia Cappellaro is an Associate Professor at the Department of Social and Political Sciences at Università Bocconi. She is also faculty affiliate at Centre for Research on Health and Social Care Management (CERGAS), honorary senior research associate at UCL School of Management, and affiliated member at the Research Center for Work, Technology and Organization at Emlyon Business School.

She is a social scientist with an interdisciplinary interest in organization theory, public policy and administration, and health care research. She studies the dynamics of collaboration and change in sectors of public interest, in contexts characterized by ambiguous or competing pressures. In particular, she focuses on three research domains: (i) collaborative governance and public-private collaboration; (ii) ambiguity in and around organizations; (iii) institutional dynamics, novel technologies and professions. Many of her articles have been published in journals such as the Academy of Management Journal and JMIR Research Protocols.

She got a PhD in Management Studies from Cambridge Judge Business School and a MSc in Economics and Management of Public Administrations and International Institutions from Università Bocconi.

Articles in Scholarly Journals

Bridging Global Mandates and Local Realities: Intermediary Clusters and Interorganizational Collaboration for International Development

CAPPELLARO, G., V. MELE, S. ANSARI, "Bridging Global Mandates and Local Realities: Intermediary Clusters and Interorganizational Collaboration for International Development", *Organization Studies*, 2025, vol. 46, no. 2, pp. 157–185

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Adoption of artificial intelligence applications in clinical practice: Insights from a Survey of Healthcare Organizations in Lombardy, Italy

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Trajectories of Value Generation and Capturing by Public–Private Hybrids: Mechanisms of multi-level governance in healthcare

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Responding to Professional Knowledge Disruptions of Unmitigable Uncertainty: The Role of Emotions, Practices, and Moral Duty among COVID-19 Physicians

COMPAGNI, A., G. CAPPELLARO, A. NIGAM, "Responding to Professional Knowledge Disruptions of Unmitigable Uncertainty: The Role of Emotions, Practices, and Moral Duty among COVID-19 Physicians", *Academy of Management Journal*, 2024, vol. 67, no. 3, pp. 829–861

Public–private hybrid organisations in the public sector: Evidence and future directions from a systematic literature review

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Implementation of Machine Learning Applications in Health Care Organizations: Systematic Review of Empirical Studies

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Protocol for a qualitative study to explore acceptability, barriers and facilitators of the implementation of new teleophthalmology technologies between community optometry practices and hospital eye services

BLANDFORD, A., S. ABDI, A. ARISTIDOU, J. CARMICHAEL, G. CAPPELLARO, R. HUSSAIN, K. BALASKAS, "Protocol for a qualitative study to explore acceptability, barriers and facilitators of the implementation of new teleophthalmology technologies between community optometry practices and hospital eye services", *BMJ Open*, 2022, vol. 12, no. 7, pp. e060810

Maintaining Strategic Ambiguity for Protection: Struggles over Opacity, Equivocality, and Absurdity around the Sicilian Mafia

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Enhancing Methodological Reporting in Public Administration: The Functional Equivalents Framework

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From Logic Acceptance to Logic Rejection: The Process of Destabilization in Hybrid Organizations

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Life beyond emergence: Institutional intermediaries and the persistence of hybrid forms

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Institutional public private partnerships for core health services: Evidence from Italy

CAPPELLARO, G., F. LONGO, "Institutional public private partnerships for core health services: Evidence from Italy", *BMC Health Services Research*, 2011, vol. 11, pp. 82-90

The Intellectual Structure of Research into PPPs

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CAPPELLARO, G., S. GHISLANDI, E. ANESSI-PESSINA, "Diffusion of medical technology: The role of financing", Health Policy, 2011, vol. 100, no. 1, pp. 51-59

Uptake and diffusion of medical technology innovation in Europe: What role for funding and procurement policies?

TORBICA, A., G. CAPPELLARO, "Uptake and diffusion of medical technology innovation in Europe: What role for funding and procurement policies?", Journal of Medical Marketing, 2010, vol. 10, no. 1, pp. 61-69

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Public private partnership: un'analisi bibliometrica

CAPPELLARO, G., C. CUCCURULLO, M. MARSILIO, "Public private partnership: un'analisi bibliometrica", Azienda Pubblica, 2009, no. 2, pp. 357-382

Relazioni pubblico-privato nel settore dell'ortopedia e della riabilitazione: evidenze dalla Regione Veneto

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Financing medical devices: The case of implantable cardioverter defibrillators and coronary stents in Italy

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Le collaborazioni pubblico-privato per la gestione dei servizi sanitari: riflessioni alla luce della ricognizione delle esperienze internazionali e nazionali

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Other

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AI e dati sintetici cambieranno la Sanità, ma solo con le giuste regole

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Book Review: Institutional Theory and Organizational Change

CAPPELLARO, G., "Book Review: Institutional Theory and Organizational Change", *Organization Studies*, 2014, vol. 35, no. 12, pp. 1893-1896

Other in Journals

Advancing the understanding, measurement and monitoring of healthy ageing: A systematically derived framework and dataset mapping associated constructs, measures and measurement approaches

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Contribution to Chapters, Books or Research Monographs

Methods and Approaches in PA Research on Italy

CAPPELLARO, G., G. M. MALLARINO, "Methods and Approaches in PA Research on Italy" in *Public Administration in Italy: The Science and the Profession.*, Edoardo Ongaro, Carla Barbati, Fabrizio Di Mascio, Francesco Longo, Alessandro Natalini (Eds.), Palgrave Macmillan, pp. 219-275, 2025

Steering or Drifting? Reviving Social Equity Through Performance Measurement in Hybrid Organizations: A Case from Italy

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Social Control Agents and the Evolving Definition of Wrongdoing: The Case of the Gray Area Around the Mafia

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In the Land of Sand and Oil: How the Macrofoundations of a Tribal Society Shape the Implementation of Public–Private Partnerships

BIYGAUTANE, M., E. MICELOTTA, C. GABBIONETA, G. CAPPELLARO, "In the Land of Sand and Oil: How the Macrofoundations of a Tribal Society Shape the Implementation of Public–Private Partnerships" in *Macrofoundations: Exploring the Institutionally Situated Nature of Activity.*, Christopher W. J. Steele, Timothy R. Hannigan, Vern L. Glaser, Madeline Toubiana, Joel Gehman (Eds.), Emerald Publishing Limited,

Gli impatti del PPP nel ridisegno dell'offerta ospedaliera: esiti, determinanti, prospettive

VECCHI, V., G. CAPPELLARO, F. LONGO, A. RICCI, "Gli impatti del PPP nel ridisegno dell'offerta ospedaliera: esiti, determinanti, prospettive" in Rapporto OASI 2015. Osservatorio sulle aziende e sul sistema sanitario italiano., CERGAS (Ed.), Egea, chap. 8, pp. 279-307, 2015

Le Sperimentazioni Gestionali nel SSN: rilevazione nazionale e analisi dei modelli emergenti

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Processi di accentrimento degli approvvigionamenti in sanità: una prima analisi di impatto

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Proceedings/Presentations

Conceptualisation and Measurement of Healthy Ageing: Insights from a Systematic Literature Review

PIRIU, A. A., M. V. BUFALI, G. CAPPELLARO, A. COMPAGNI, A. TORBICA, "Conceptualisation and Measurement of Healthy Ageing: Insights from a Systematic Literature Review" in General Meeting Age-It, May 20-22, 2024, Venezia, Italy

Steering or drifting? Reviving social equity through information use in public-private hybrid organizations

PEROBELLI, E., G. GIACOMELLI, G. CAPPELLARO, R. SAPORITO, "Steering or drifting? Reviving social equity through information use in public-private hybrid organizations" in IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary

The Appropriation of Public Space: Anti-Restriction Protests during the COVID-19 Pandemic

CAPPELLARO, G., A. COMPAGNI, "The Appropriation of Public Space: Anti-Restriction Protests during the COVID-19 Pandemic" in 82nd Annual Meeting of the Academy of Management - August 5-9, 2022, Seattle, WA, United States of America

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Temporary and Permanent Organizing in Systemic Crises: A Study of Professional Responses to Covid-19

COMPAGNI, A., G. CAPPELLARO, "Temporary and Permanent Organizing in Systemic Crises: A Study of Professional Responses to Covid-19" in 81th Annual Meeting of the Academy of Management - July 30-August 3, 2021, (online), United States of America

Life beyond emergence: Institutional intermediaries and the persistence of hybrid forms

CAPPELLARO, G., A. COMPAGNI, "Life beyond emergence: Institutional intermediaries and the persistence of hybrid forms" in 78th Annual Meeting of the Academy of Management, August 10-14, 2018, Chicago IL, United States of America

Performance Measurement of Hybrid Organizations: Public Private Partnerships in the Italian Health Care

RICCI, A., G. CAPPELLARO, "Performance Measurement of Hybrid Organizations: Public Private Partnerships in the Italian Health Care" in X Trans Atlantic Dialogue - 5-7 June, 2014, Lugano, Switzerland

Performance Measurement of Hybrid Organizations: Insights From Contingency Theory

RICCI, A., G. CAPPELLARO, "Performance Measurement of Hybrid Organizations: Insights From Contingency Theory" in XVIII IRSPM Conference - 9-11 April, 2014, Ottawa, Canada

Rilevazione nazionale delle Sperimentazioni Gestionali: analisi di cluster e valutazione dei modelli emergenti in ottica di politica sanitaria regionale

RICCI, A., G. CAPPELLARO, "Rilevazione nazionale delle Sperimentazioni Gestionali: analisi di cluster e valutazione dei modelli emergenti in ottica di politica sanitaria regionale" in XVII Congresso Associazione Italiana Economia Sanitaria – 15-16 Novembre, 2012, Roma, Italy

Research Monographs

Ambiguity in Organization Theory: From Intrinsic to Strategic Perspectives

CAPPELLARO, G., A. COMPAGNI, E. VAARA - "Ambiguity in Organization Theory: From Intrinsic to Strategic Perspectives" - 2023, Cambridge University Press, Cambridge, Great Britain

Articles in national/international newspapers

Organizzazioni sanitarie, dal gap alle leve di sviluppo

CAPPELLARO, G., "Organizzazioni sanitarie, dal gap alle leve di sviluppo", Il Sole 24 Ore, 25 July 2023