

Daniela Cristofoli

Fellow



Knowledge Group: Government, Health and Not for Profit

Research Domains: Public Management

Teaching Domains:

daniela.cristofoli@unibocconi.it

Articles in Scholarly Journals

Designing response networks in turbulent times: necessary and sufficient conditions

TRIVELLATO, B., D. CRISTOFOLI, M. CUCCINIELLO, M. MICACCHI, A. TURRINI, G. VALOTTI, "Designing response networks in turbulent times: necessary and sufficient conditions", *Public Management Review*, 2025, pp. 1-27

How to organize in turbulence: Arrangements and pathways for robust governance

MICACCHI, M., M. CUCCINIELLO, B. TRIVELLATO, D. CRISTOFOLI, A. TURRINI, G. VALOTTI, G. NASI, "How to organize in turbulence: Arrangements and pathways for robust governance", *Journal of Public Administration Research and Theory*, 2025, vol. 35, no. 2, pp. 231-247

Finally Throwing Those Wellies Away? Collaborating in Search of a Solution for Venice Flooding

CRISTOFOLI, D., B. TRIVELLATO, M. MICACCHI, G. VALOTTI, "Finally Throwing Those Wellies Away? Collaborating in Search of a Solution for Venice Flooding", *Environmental Management*, 2023, vol. 71, no. 3, pp. 587-600

"One, none, and a hundred thousand" recipes for a robust response to turbulence

CRISTOFOLI, D., M. CUCCINIELLO, M. MICACCHI, B. TRIVELLATO, A. TURRINI, G. VALOTTI, "'One, none, and a hundred thousand' recipes for a robust response to turbulence", *Public Administration*, 2023, vol. 101, no. 1, pp. 106-123

Having it all: can collaborative governance be both legitimate and accountable?

CRISTOFOLI, D., S. DOUGLAS, J. TORFING, B. TRIVELLATO, "Having it all: can collaborative governance be both legitimate and accountable?", *Public Management Review*, 2022, vol. 24, no. 5, pp. 704-728

Public network leadership and the ties that lead

CRISTOFOLI, D., B. TRIVELLATO, A. SANCINO, L. MACCIO', J. MARKOVIC, "Public network leadership and the ties that lead", *Journal of Management and Governance*, 2021, vol. 25, no. 1, pp. 251-274

Quando burocrazia è sinonimo di velocità: l'Huoshenshan di Wuhan, il Javits Center Emergency Hospital a New York e l'Ospedale Fiera di Milano

VALOTTI, G., A. TURRINI, D. CRISTOFOLI, "Quando burocrazia è sinonimo di velocità: l'Huoshenshan di Wuhan, il Javits Center Emergency Hospital a New York e l'Ospedale Fiera di Milano", Mecosan, 2020, vol. 113, pp. 147-154

Sense or sensibility? Different approaches to cope with the COVID-19 pandemic

TURRINI, A., D. CRISTOFOLI, G. VALOTTI, "Sense or sensibility? Different approaches to cope with the COVID-19 pandemic", The American Review of Public Administration, 2020, vol. 50, no. 6-7, pp. 746-752

Taming the snake in paradise: combining institutional design and leadership to enhance collaborative innovation

TORFING, J., D. CRISTOFOLI, P. A. GLOOR, A. J. MEIJER, B. TRIVELLATO, "Taming the snake in paradise: combining institutional design and leadership to enhance collaborative innovation", Policy and Society, 2020, vol. 39, no. 4, pp. 592-616

Management and culture in successful networks

CRISTOFOLI, D., M. MARTINI, B. TRIVELLATO, D. CAVENAGO, "Management and culture in successful networks", International Journal of Public Sector Management, 2019, vol. 33, no. 4, pp. 381-400

Network management as a contingent activity. A configurational analysis of managerial behaviors in different network settings

CRISTOFOLI, D., B. TRIVELLATO, S. VERZILLO, "Network management as a contingent activity. A configurational analysis of managerial behaviors in different network settings", Public Management Review, 2019, vol. 21, no. 12, pp. 1775-1800

To wind a skein into a ball: exploring the concept and measures of public network performance

CRISTOFOLI, D., L. MACCIÒ, "To wind a skein into a ball: exploring the concept and measures of public network performance", Public Management Review, 2018, vol. 20, no. 6, pp. 896-922

Collaborative administration: the management of successful networks

CRISTOFOLI, D., M. MENEGUZZO, N. RICCUCCI, "Collaborative administration: the management of successful networks", Public Management Review, 2017, vol. 19, no. 3, pp. 275-283

How to support the endurance of long-term networks: The pivotal role of the network manager

MACCIÒ, L., D. CRISTOFOLI, "How to support the endurance of long-term networks: The pivotal role of the network manager", Public Administration, 2017, vol. 95, no. 4, pp. 1060-1076

How to make public networks really work: a qualitative comparative analysis

CRISTOFOLI, D., J. MARKOVIC, "How to make public networks really work: a qualitative comparative analysis", Public Administration, 2016, vol. 94, no. 1, pp. 89-110

Structure, Mechanisms, and Managers in Successful Networks

CRISTOFOLI, D., L. MACCIÒ, L. PEDRAZZI, "Structure, Mechanisms, and Managers in Successful Networks", Public Management Review, 2015, vol. 17, no. 4, pp. 489-516

Governance, management and performance in public networks: How to be successful in shared-governance networks

CRISTOFOLI, D., J. MARKOVIC, M. MENEGUZZO, "Governance, management and performance in public networks: How to be successful in shared-governance networks", *Journal of Management and Governance*, 2014, vol. 18, no. 1, pp. 77-93

Explaining the Reactions of Swiss Municipalities to The 'Amalgamation Wave': At the crossroad of institutional, economic and political pressures

CALCIOLARI, S., D. CRISTOFOLI, L. MACCIÒ, "Explaining the Reactions of Swiss Municipalities to The 'Amalgamation Wave': At the crossroad of institutional, economic and political pressures", *Public Management Review*, 2013, vol. 15, no. 4, pp. 563-583

Il controllo dei servizi pubblici: conta solo ciò che è visibile?

CRISTOFOLI, D., A. DITILLO, M. LIGUORI, M. SICILIA, I. STECCOLINI, "Il controllo dei servizi pubblici: conta solo ciò che è visibile?", *Economia & Management*, 2012, no. 6, pp. 95-108

Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership

CRISTOFOLI, D., G. NASI, A. TURRINI, G. VALOTTI, "Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership", *Governance*, 2011, vol. 24, no. 2, pp. 261-283

Coming Back Soon: Assessing the Determinants of Absenteeism in the Public Sector

CRISTOFOLI, D., A. TURRINI, G. VALOTTI, "Coming Back Soon: Assessing the Determinants of Absenteeism in the Public Sector", *Journal of Comparative Policy Analysis: Research and Practice*, 2011, vol. 13, no. 1, pp. 75-89

Online service provision: are municipalities really innovative? The case of larger municipalities in Italy

NASI, G., F. FROSINI, D. CRISTOFOLI, "Online service provision: are municipalities really innovative? The case of larger municipalities in Italy", *Public Administration*, 2011, vol. 89, no. 3, pp. 821-839

Do environmental and task characteristics matter in the control of externalized local public services?

CRISTOFOLI, D., A. DITILLO, M. LIGUORI, M. SICILIA, I. STECCOLINI, "Do environmental and task characteristics matter in the control of externalized local public services?", *Accounting, Auditing & Accountability Journal*, 2010, vol. 23, no. 3, pp. 350-372

Lifting the veil of Maya

TURRINI, A., G. NASI, D. CRISTOFOLI, I. SOSCIA, "Lifting the veil of Maya", *International Journal of Public Sector Management*, 2010, vol. 23, no. 1, pp. 5-21

Networking Literature About Determinants Of Network Effectiveness

TURRINI, A., G. NASI, D. CRISTOFOLI, F. FROSINI, "Networking Literature About Determinants Of Network Effectiveness", *Public Administration*, 2010, vol. 88, no. 2, pp. 528-550

L'implementazione delle riforme amministrative nei Comuni italiani: il caso del paysystem dei dirigenti

CRISTOFOLI, D., A. TURRINI, G. VALOTTI, "L'implementazione delle riforme amministrative nei Comuni italiani: il caso del paysystem dei dirigenti", *Azienda Pubblica*, 2008, vol. 4, pp. 501-514

Proprietà e corporate governance nelle utilities

CRISTOFOLI, D., G. VALOTTI, "Proprietà e corporate governance nelle utilities", Economia & Management, 2007, no. 4, pp. 75-92

La riforma dei servizi pubblici locali tra accettazione e compromesso

CRISTOFOLI, D., "La riforma dei servizi pubblici locali tra accettazione e compromesso", Azienda Pubblica, 2004, no. 1, pp. 101-121

Privatizzazioni e corporate governance. Il caso delle imprese pubbliche locali quotate

CRISTOFOLI, D., F. ZERBINI, "Privatizzazioni e corporate governance. Il caso delle imprese pubbliche locali quotate", Economia & Management, 2002, no. 6, pp. 61-72

Le forme di gestione dei servizi pubblici locali tra conservazione e rinnovamento: un'analisi longitudinale

CRISTOFOLI, D., "Le forme di gestione dei servizi pubblici locali tra conservazione e rinnovamento: un'analisi longitudinale", Azienda Pubblica, 2001, no. 6, pp. 689-710

Le emissioni obbligazionarie come strumento per il finanziamento degli enti locali. Un'analisi longitudinale del caso italiano 1990-1998

CRISTOFOLI, D., "Le emissioni obbligazionarie come strumento per il finanziamento degli enti locali. Un'analisi longitudinale del caso italiano 1990-1998", Azienda Pubblica, 1998, no. 5, pp. 607-610

Research Monographs

Strategic Public Management

LEGA, F., D. CRISTOFOLI - "Strategic Public Management" - 2009, Egea, Milano, Italy

OCAP 2/2008 - Lo stato imprenditore tra politica e management. Primo rapporto sui CDA delle public utilities

CRISTOFOLI, D., G. VALOTTI - "OCAP 2/2008 - Lo stato imprenditore tra politica e management. Primo rapporto sui CDA delle public utilities" - 2008, Egea, Milano, Italy

Da burocrati a manager : una riforma a metà: primo rapporto sulla dirigenza pubblica italiana

CRISTOFOLI, D., A. TURRINI, G. VALOTTI - "Da burocrati a manager : una riforma a metà: primo rapporto sulla dirigenza pubblica italiana" - 2007, Egea, Milano, Italy

Edited Books

Strategic Change Management In The Public Sector: An European Case Book

LONGO, F., D. CRISTOFOLI (Eds.), "Strategic Change Management In The Public Sector: An European Case Book" - 2007, John Wiley & Sons, London, Great Britain

Contribution to Chapters, Books or Research Monographs

‘Travelling from 1600 to 2020 in one week’: resilience and leadership in school networks during the COVID-19 pandemic

CUCCINIELLO, M., D. CRISTOFOLI, A. TURRINI, "‘Travelling from 1600 to 2020 in one week’: resilience and leadership in school networks during the COVID-19 pandemic" in A Modern Guide to Networks., Robyn Keast, Joris Voets, Jack Wayne Meek, Christine Flynn (Eds.), Edward Elgar Publishing, chap. 3, pp. 33-52, 2023

Indagine sulla reactiveness della pubblica amministrazione italiana: il caso della campagna di vaccinazione COVID-19

VALOTTI, G., D. CRISTOFOLI, M. CUCCINIELLO, M. MICACCHI, B. TRIVELLATO, A. TURRINI, "Indagine sulla reactiveness della pubblica amministrazione italiana: il caso della campagna di vaccinazione COVID-19" in Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione., G. Valotti (Ed.), Egea, chap. 3, pp. 47-104, 2022

Promuovere la reactiveness degli “street level bureaucrats”: tra senso della missione ed entusiasmo

TURRINI, A., D. CRISTOFOLI, M. CUCCINIELLO, "Promuovere la reactiveness degli “street level bureaucrats”: tra senso della missione ed entusiasmo" in Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione., G. Valotti (Ed.), Egea, chap. 4, pp. 111-124, 2022

Ripensare la pubblica amministrazione: il bisogno di reactiveness

VALOTTI, G., A. TURRINI, D. CRISTOFOLI, B. TRIVELLATO, "Ripensare la pubblica amministrazione: il bisogno di reactiveness" in Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione., G. Valotti (Ed.), Egea, chap. 1, pp. 13-26, 2022

Qualitative Comparative Analysis in public network research

CRISTOFOLI, D., D. CEPIKU, B. TRIVELLATO, "Qualitative Comparative Analysis in public network research" in Networks and Collaboration in the Public Sector: Essential research approaches, methodologies and analytic tools., Joris Voets, Robyn Keast, Christopher Koliba (Eds.), Routledge, Taylor and Francis Group, chap. 10, pp. 189-209, 2020

The Public Network Scholarly Community in Europe: Main Characteristics and Future Developments

CRISTOFOLI, D., M. MANDELL, M. MENEGUZZO, "The Public Network Scholarly Community in Europe: Main Characteristics and Future Developments" in The Palgrave Handbook of Public Administration and Management in Europe., Edoardo Ongaro, Sandra Van Thiel (Eds.), Palgrave Macmillan UK, pp. 291-310, 2018

Italian City Managers: Caged Leaders?

CRISTOFOLI, D., A. SANCINO, M. MENEGUZZO, "Italian City Managers: Caged Leaders?" in European Public Leadership in Crisis? Vol: 3., John Diamond, Joyce Liddle (Eds.), Emerald Group Publishing Limited, pp. 75-84, 2014

Managing Service Delivery Networks Strategically

CRISTOFOLI, D., L. MACCIÒ, J. MARKOVIC, M. MENEGUZZO, "Managing Service Delivery Networks Strategically" in *Developments in Strategic and Public Management.*, Paul Joyce, John M. Bryson, Marc Holzer (Eds.), Palgrave Macmillan UK, pp. 242-253, 2014

When Civic Culture Meets Strategy: Exploring Predictors of Citizen Engagement in Participatory Strategic Plans in Italy

CRISTOFOLI, D., L. MACCIÒ, M. MENEGUZZO, "When Civic Culture Meets Strategy: Exploring Predictors of Citizen Engagement in Participatory Strategic Plans in Italy" in *Strategic Management in Public Organizations: European Practices and Perspectives.*, Paul Joyce, Anne Drumaux (Eds.), Routledge, Taylor and Francis Group, chap. 9, pp. 133-150, 2014

Modernizzare la pubblica amministrazione italiana: misure, risultati e nodi irrisolti

CRISTOFOLI, D., A. TURRINI, G. VALOTTI, "Modernizzare la pubblica amministrazione italiana: misure, risultati e nodi irrisolti" in *OCAP. Osservatorio sul cambiamento delle amministrazioni pubbliche: Modernizzare i governi. La sfida per il futuro.*, AA.VV. (Ed.), Egea, pp. 161-187, 2008

Proceedings/Presentations

Building Robust Schools for All: Recipes for an Inclusive Education

CUCCINIELLO, M., D. CRISTOFOLI, M. MICACCHI, B. TRIVELLATO, "Building Robust Schools for All: Recipes for an Inclusive Education" in *IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability*, April 7-9, 2025, Bologna, Italy

How to build 'robust' governance: an exploration of necessary and sufficient conditions

MICACCHI, M., B. TRIVELLATO, D. CRISTOFOLI, M. CUCCINIELLO, G. VALOTTI, "How to build 'robust' governance: an exploration of necessary and sufficient conditions" in *IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary*

Collaborative innovation in turbulent times: the power of "spontaneity"

CUCCINIELLO, M., D. CRISTOFOLI, B. TRIVELLATO, A. TURRINI, "Collaborative innovation in turbulent times: the power of "spontaneity"" in *2022 TAD conference "Strategic Management of Public Sector Transformation in Turbulent Times: Enhancing Collaborative Governance and Co-creation of Public Value"*, 9-11 June, 2022, Roskilde, Denmark

How to design response networks in turbulent times: necessary and sufficient conditions

CUCCINIELLO, M., D. CRISTOFOLI, B. TRIVELLATO, A. TURRINI, G. VALOTTI, "How to design response networks in turbulent times: necessary and sufficient conditions" in *2022 IRSPM Conference "Facing the future: Evolving social-political-administrative relations and the future of administrative systems"* - 19-22 April, 2022, (online)

Do networks get emotional? The role of leaders' emotions for (network) success

CRISTOFOLI, D., B. TRIVELLATO, M. F. SICILIA, I. STECCOLINI, "Do networks get emotional? The role of leaders' emotions for (network) success" in 2021 IRSPM Annual Conference, 21-23 April, 2021, (online)

Collaborative network success and the generation of emotional energy

CRISTOFOLI, D., G. GALIZZI, M. F. SICILIA, I. STECCOLINI, B. TRIVELLATO, "Collaborative network success and the generation of emotional energy" in e-Public and Political Leadership Conference, 15-16 October, 2020, (online)

Taming the snake in paradise: combining institutional design and leadership for collaborative innovation

CRISTOFOLI, D., P. GLOOR, A. J. MEIJER, J. TORFING, B. TRIVELLATO, "Taming the snake in paradise: combining institutional design and leadership for collaborative innovation" in 4th International Conference on Public Policy, 26-28 June, 2019, Montreal, Canada

Bridging, stabilizing or transferring knowledge: how to build trust in collaborative networks

CRISTOFOLI, D., E. GUARINI, B. TRIVELLATO, "Bridging, stabilizing or transferring knowledge: how to build trust in collaborative networks" in International Symposium on Implementing Collaborative Governance, 25-26 October, 2018, Palermo, Italy

Public network leadership and the ties that lead

CRISTOFOLI, D., A. SANCINO, B. TRIVELLATO, "Public network leadership and the ties that lead" in 2018 IRSPM Conference, 11-13 April, 2018, Edimburgh, Great Britain

Does network management always matter? The critical role of group culture

CRISTOFOLI, D., M. MARTINI, D. CAVENAGO, "Does network management always matter? The critical role of group culture" in EGPA Annual Conference, 30 August – 1 September, 2017, Milano, Italy

Public control and managerial strategies in public-private partnerships

CRISTOFOLI, D., A. SANCINO, B. TRIVELLATO, "Public control and managerial strategies in public-private partnerships" in Public Management Research Conference, 8-10 June, 2017, Washington DC, United States of America

What do network managers do in successful networks

CRISTOFOLI, D., B. TRIVELLATO, S. VERZILLO, "What do network managers do in successful networks" in Public Management Research Conference, 8-10 June, 2017, Washington DC, United States of America

How to restore civil servants' trust in Government? Count on public service motivation and leadership but avoid red tape

BARRECA, M., D. CRISTOFOLI, L. MACCIÒ, "How to restore civil servants' trust in Government? Count on public service motivation and leadership but avoid red tape" in International Congress of IIAS, 22-26 June, 2015, Rio de Janeiro, Brazil

Contingencies and Organizing Principles in Public Networks

CRISTOFOLI, D., J. MARKOVIC, "Contingencies and Organizing Principles in Public Networks" in EGPA Annual Conference, 5-7 September, 2014, Speyer, Germany

Comments, Discussions, Replies in Journal

Non bastano i tagli alla spesa: occorre rinnovare la classe dirigente pubblica italiana

CRISTOFOLI, D., A. TURRINI, G. VALOTTI, "Non bastano i tagli alla spesa: occorre rinnovare la classe dirigente pubblica italiana", *Economia & Management*, 2008, no. 2, pp. 58-59

Articles in national/international newspapers

Aspettando il dirigente dell'avvenire

TURRINI, A., G. VALOTTI, D. CRISTOFOLI, "Aspettando il dirigente dell'avvenire", *lavoce.info*, 8 November 2007

Other

Much caffeine about nothing. Explaining local government responses to institutional reforms

CRISTOFOLI, D., G. NASI, A. TURRINI, G. VALOTTI, "Much caffeine about nothing. Explaining local government responses to institutional reforms", *Public - ESADEgov e-bulletin*, 13 October 2007

Research Notes or short Articles in Journals

"How Governments Matter": l'importanza della PA per l'attività di impresa

CRISTOFOLI, D., "How Governments Matter": l'importanza della PA per l'attività di impresa", *Economia & Management*, 2006, no. 2, pp. 60-63

La governance di network complessi: principi e strumenti

CRISTOFOLI, D., "La governance di network complessi: principi e strumenti", *Economia & Management*, 2005, no. 2, pp. 50-53